



Name:	Date:	
Address:	City:	Zip:
Vehicle:	License Plate:	

# Terms and Conditions – Speedee Auto Works LLC

## 1. Service Agreement

By scheduling a service with **Speedee Auto Works**, you acknowledge and agree to the following terms and conditions. All services are performed using professional tools and in accordance with industry standards. Our mechanics will exercise their expertise to the best of their ability to ensure top-quality work on your vehicle.

## 2. Pricing & Payment

- Service pricing will be communicated **upfront** before work begins.
- Full payment is required **immediately** upon completion of the service, also will need to be paid within 20 days, otherwise will be subjected to civil court
- If unforeseen labor or additional parts are required beyond the initial estimate, the customer will be informed, and additional charges may apply.
- Speedee Auto Works does not offer refunds on completed services.
- Parts are subjected to how much they cost at market price, and if it is out of the way in distance then the mechanic can go and get the part, but may be subjected to charging more.

## 3. Customer Responsibilities

- The customer must provide a **safe, legal, and accessible location** for mobile services.
- The customer is responsible for ensuring **accurate vehicle information** and disclosing any **known issues** that may affect repairs.
- Any **customer-supplied parts** must be suitable and compatible with the vehicle. Speedee Auto Works is **not liable for failures** resulting from customer-provided parts.



## 4. Workmanship, Warranty & Liability

- **Workmanship Guarantee:** All labor performed by Speedee Auto Works is backed by a **6-month (180-day) warranty** from the date of service. This warranty covers **labor-related defects** but **does not cover** parts, pre-existing issues, or damages caused by external factors.
- **Warranty Limitations:** The labor warranty is **void if**:
  - The vehicle is serviced by another mechanic before Speedee Auto Works has had a chance to assess any issues.
  - The failure is caused by **customer-supplied parts**, pre-existing damage, neglect, abuse, racing, off-road use, or any third-party modifications.
- **Liability Disclaimer:** Speedee Auto Works **is not responsible** for:
  - **Pre-existing mechanical failures** or underlying vehicle conditions.
  - **Consequential damages, indirect losses, or incidental damages** resulting from repairs.
  - **Third-party modifications** or alterations made to the vehicle post-service.

## 5. Cancellations & Rescheduling

- Appointments **must be canceled or rescheduled at least 24 hours in advance**.
- **Late cancellations or no-shows** may result in a service fee.

## 6. Right to Refuse Service

Speedee Auto Works reserves the right to refuse service at any time for reasons including, but not limited to:

- Unsafe or unsuitable working conditions.
- Uncooperative, Disrespectful and hostile behavior from the customer.
- Any situation that may compromise safety, legal compliance, or service quality.

## 7. Customer Satisfaction & Dispute Resolution

- We are committed to delivering **top-tier** service. If a customer has concerns regarding the work performed, they must **notify Speedee Auto Works within 30 days** of service.
- Any disputes shall be resolved **amicably** through direct communication. If unresolved, disputes will be subject to **binding arbitration** in accordance with the laws of Texas.



By scheduling and accepting service from Speedee Auto Works, the customer **acknowledges and agrees** to these Terms and Conditions. For questions or warranty claims, please contact Speedee Auto Works directly

Any texts, emails, messenger/facebook requests are evidence of communicating price and agreements

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Customer Concern: \_\_\_\_\_

Mechanic Recommendation: \_\_\_\_\_

\_\_\_\_\_

Estimated Labor Price: \$	Est. Hrs:	Customer initials:	Mechanic initials:
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Store	Part Name (If Supplied by mechanic)	Cost
		\$
		\$
		\$
		\$
		\$
		\$

Services Performed:

\_\_\_\_\_  
\_\_\_\_\_

Adjusted Labor Price: \$	Labor Hours Completed:
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Total Balance: \$

Thank you for choosing **SPEEDEE AUTO WORKS**